



# CONFLICT RESOLUTION CENTER

Because people see things differently

## Southeast Neighborhood Roundtable Meeting Notes

### Introduction

These notes are a verbatim compilation of the information generated from the neighborhood roundtable held on January 9, 2012 at the Jackson Public Library. Questions or comments related to these notes should be directed to the Conflict Resolution Center (540) 342-2063 or visit our web site:

<http://www.conflictresolutioncenter.us/>

### Agenda from Monday, January 9, 2012

- Introductions
- Sharing Successes – Large Group
- Three Wishes – Small Group
- Action Planning – Large Group – Who? What? When?
- Moving Forward/Next Steps

### Ways of Staying on Task - Group Input

Agree to disagree

Don't interrupt

One at a time

Ask questions

Clear and concise

Look for solutions

Shorten stories

Adhere to policies

### Sharing Past Successes:

Agree that there is a problem and a commitment to find a solution/s

New trash cans installed

Significant reduction in crime

Successful collaborations with the city – Better communication

Benefits of working together - people getting involved

Additional collections inspector



# CONFLICT RESOLUTION CENTER

Because people see things differently

## Three Wishes:

*To give everyone an opportunity to contribute to the process, the larger group divided into three smaller groups which were asked; if you were given opportunity to be granted three wishes what would they be? The small groups each brought a list of three to the larger group.*

<p><b>Group 1</b></p> <p>Enhanced security – positive collaboration with Rescue Mission, Police dept., Neighborhood groups.</p> <p>Designated congregation areas for those who are waiting</p> <p>Stop alcohol related problems</p>	<p><b>Group 2</b></p> <p>Homeless disappear from the streets</p> <p>Rescue Mission accept responsibility for it's homeless people</p> <p>Designated police officers for 6 blocks around the Mission</p>	<p><b>Group 3 Wish list / (Note: In no particular order)</b></p> <p>A crime free neighborhood w/ balanced resolution</p> <p>Neighborhood pride w/ an emphasis on personal responsibility</p> <p>Respectful community collaboration</p>
---	---	--

## Large Group wish list

*From each group's three wishes the larger group chose a list of three through an interactive decision making procedure. There was not sufficient time to address all three of the larger group's wishes, however, one of the large group's wishes received additional exploration resulting in an action plan. The large group's three wishes were:*

- Homeless disappearing from the streets
- Enhanced security
- Neighborhood pride with a focus on personal responsibility

## Exploration of the large group's priority wish of "Homeless disappearing from the streets":

*The following list was created to help define what it means that "Homeless disappear from the streets".*

No groups of people loitering	Reduction of trash	Stop accepting homeless (non-local)
Designated smoking area	Have places to go	Raising the expectations of accountability
Bathrooms	Additional programs and services	
No panhandling	Have designated place	
Reduction of crime		



# CONFLICT RESOLUTION CENTER

Because people see things differently

## Possible solutions to contribute to the idea of reducing “Homeless from the streets”

A facility with bathrooms and smoking area	Identifying habitual offenders and addressing
Term limits on services	Don't accept homeless from outside Roanoke / serve local people
Collaboration between other missions serving homeless population	Additional day options
Rescue Mission policy addressing loitering	Collaboration with RAM to provide transportation

## Action plans as of 1/9/12

*The large group chose to develop a plan of action to address the idea of “Rescue Mission policy addressing loitering/overall behavior”.*

Who	What	When
Neighborhood advocates	Meet to discuss what to communicate to/with the Rescue Mission regarding a possible policy	Within 2 weeks
Neighborhood advocates	Meet with Rescue Mission and other homeless providers to discuss policy and homeless population	Within 30 days – by Feb 9, 2012

## Policy addressing loitering/overall behavior

- Meeting of Neighborhood Advocates to initiate conversation
- Who – Neighborhood Advocates within two weeks
- What – Meet with Rescue Mission and other homeless providers to discuss policy and homeless population
- When – within 30 days – Feb 9, 2012



# CONFLICT RESOLUTION CENTER

Because people see things differently

## **General ideas for consideration in the future:**

*This is a compilation of ideas generated from all groups*

- Crime free
- Balanced resolution
- Neighborhood pride
- Civil process
- Patience with the process
- Investment in the community
- Group constructive intervention
- Property concerns
- Poverty/ concern for the poor
- Community collaboration
- Evaluate resources
- Mutual respect
- Personal responsibility
- Zero tolerance for alcohol consumption /  
intoxicated individuals not served
- Restrict single *servicing* sale of alcohol
- Expansion to other parts of the city
- Enhanced security / collaborate with the Police  
dept., neighborhood, and Rescue Mission
- Designated congregation area while waiting
- Keep it local, not a gateway
- Stop alcohol related problems
- Rescue Mission residents and homeless/ have  
daytime activities
  - Smoking area
  - services
  - Reduce loitering
  - Crosswalks at the corner 4<sup>th</sup> &  
Dale
  - Guidelines for extended stay
  - Security for mission
- Reduced panhandling
- Reduced habitual offenders
- Focus on regional need
- Avoid expansion
- Feeling for safety
- Community building
- Homeowners and tenants would look out for  
each others common good
- Homeless disappear from the streets
- The panhandling is stopped
- There will be a place for the homeless during the  
day
- Homeless population has designated  
responsibilities/ programs
  - education
  - jobs
  - transportation
  - security maintenance
- Those committing crimes are banned from the  
Mission/ resources
- Fenced smoking area for the homeless  
population – w/ port-a-potties
- Rescue Mission accepting responsibility for its  
homeless people
- Property values would increase
- More pedestrian litter containers
- More street lights
- Designated police officer for 6 blocks around the  
mission
- Police substation at the Rescue Mission
- Beautiful street-scaping



# CONFLICT RESOLUTION CENTER

Because people see things differently

**Next steps:**

*In addition to comments published in the Roanoke Times, the Conflict Resolution Center received positive feedback from participants during and after the meeting. Some participants expressed a desire for further dialogue and continued involvement from the Conflict Resolution Center. The Neighborhood Advocates communicated that they are able to be in contact with most everyone at the meeting in order to schedule future Neighborhood Roundtable meetings.*

*These notes are the result of a commitment the Conflict Resolution Center made to the group to compile and post to its website for public access.*

The article that was published in the Roanoke Times can be found at:

<http://www.roanoke.com/news/roanoke/wb/303320>